

MICHIGAN PROFESSIONAL INSURANCE EXCHANGE (MPIE) and SUBSIDIARY COMPANIES

Job Description

Job Title: **Senior Risk Management/Patient Safety Consultant**
Department: Michigan Professional Insurance Exchange
Status: Exempt
Reports To: VP, Risk and Client Services
Creation Date: March, 2019
Please send your cover letter and resume to jobs@mpie.org

Summary

This position is instrumental in supporting our insureds and our national clients through the ERC Consulting Company allowing ample opportunity to travel nationally and provide service remotely. This position requires the Consultant to have experience with the hospital environment and risk management in acute care primarily, experience in risk for ambulatory care is preferred.

The Consultant will analyze data, research issues and use their innate experience to create or enhance tools to identify potential and actual risks for our clients. Utilizing these same skills, the Consultant will provide both verbal and written support to assist our insureds and clients with risk mitigation or elimination. The Consultant for this role will utilize an approach that is positive and consultative with the goal to assist the client to achieve as much improvement/loss mitigation as is possible for that client.

The reporting structure for this position is direct to the VP, Risk and Client Services with support from the CEO on select initiatives. This position is very much a team-based approach.

This position is also responsible for acquiring new business opportunities and maintaining client relationships.

Essential Functions:

The duties of this position will be split between the needs of MPIE insured clients and ERC clients and flex as business engagements dictate. This position will be highly independent and requires a skill set that relies on the ability service, sell and build new and renewed risk and patient safety services to all clients and potential clients of both companies.

- Maintain or build a high level of visibility and networking to build connections to prospect clients.
- Strong desire to assist clients to improve patient safety and reduce potential risk.
- Expert level skill set in risk management/loss mitigation and patient safety assessment, methodology, training, coaching and collaborative risk reduction techniques required.
- Knowledge of clinical systems and clinical practice is necessary for this position.
- Lead for clinical and non-clinical based assessments:

- Develop/Use/Refine assessment tools and coordinate assessments of clinical practice, high loss practice area, culture of safety, enterprise risk plan, disclosure and early resolution program development etc. and provide client with tactics and tools to achieve change. Including oversight and coordination of expert clinical consultants used. Ensure work product meets company expectations.
- Assist in creation and ongoing refinement of coding taxonomy for trending reports, data mining and analysis.
- Work with UW to risk evaluate prospects.
- Participate in new insured on boarding process.
- Assist with accomplishment of the company's risk education program goals through sharing of topic ideas, program development, speaking and article/e alert research and writing.
- Execute on the plan for risk reduction support for high loss ratio clients.
- Participate or lead various company risk reduction committees
- Shares the responsibility for the risk management hotline for client questions and maintains appropriate documentation of calls and advice given.
- Maintain knowledge of current and developing trends in risk management and patient safety for the medical malpractice industry.

Qualifications:

- Bachelor's Degree required, Master preferred (healthcare related desirable)
- JD or Clinical degree preferred.
- Experience in or with professional medical malpractice industry.
- Risk management designation such as CPHRM or ARM desirable or able to obtain once eligible.
- Three to five years' experience in healthcare field required. This includes direct experience working with healthcare organizations, knowledge of quality assurance, patient safety, risk management, medical records management, medical group management, regulatory issues and current health care issues.
- Prior experience in a leadership or management role, including ability to evaluate and determine project priorities, and work in a team environment.
- Ability to work independently with minimal direction and supervision. Exercise independent judgment in solving complex problems.
- Ability to research topics, make recommendations, and communicate to individuals and groups through both oral and written means.
- Highly effective, interesting and engaging presentation skills, including public speaking.
- Own or lease an automobile. Proof of valid Driver's license, registration and insurance.
- Able and willing to travel up to 50% as business needs dictate.

Supervisory Responsibilities:

- none